

## Lowongan Computer Tech Support di MTI UGM

Berikut informasi lowongan di Magister Teknologi Informasi UGM.  
Mohon di sampaikan kepada yang memenuhi syarat dan membutuhkan.

### COMPUTER TECHNICAL SUPPORT (Code: TechSupport)

#### ESSENTIAL DUTIES AND RESPONSIBILITIES:

1. Provides multi level technical support for diagnosing and fixing software and hardware problem in Magister Teknologi Informasi department environment (office, classes and laboratory)
  2. Provides system administration for LAN authentication system.
  3. Applies patches and updates needed to application software in MTI's computer.
  4. Regularly monitor and check up computers and peripheral equipment in the department, include; printers, tape and disk drives.
  5. Make procedural and/or operational corrections as necessary and advise staff on appropriate action.
  6. Determine and report source of computer problems (hardware, software, user access, etc.).
  7. Document computer problems and resolutions for future reference.
  8. Maintain confidentiality with regard to the information being processed, stored or accessed.
  9. Provide computer orientation to new company staff.
- REQUIREMENT FOR COMPUTER TECHNICAL SUPPORT

#### Technical Skill Criteria :

- Knowledge of computer system backup requirements and procedures.
  - Knowledge of computer input and output media.
  - Ability to initialize and operate computer hardware and software systems.
  - Ability to utilize computer operating systems utilities
  - Knowledge of computer job control procedures.
  - Ability to determine the nature of computer hardware and systems software problems, and to communicate technical guidance and information to users
  - Ability to learn and support new systems and applications.
  - Work with staff requires interpersonal skills.
  - Familiar with TCP/IP Protocol
  - Familiar using Wireless Conectivity
  - Familiar using Linux Operating System
  - Familiar with File/Printer Sharing (SAMBA), Network File System and Network Information System (NFS&NIS)
  - Experienced with network cabling, subnetting and connectivity
- Prerequisite : D3/S1 Teknik Informatika/Elektro/IlmuKomputer

#### Non-technical Criteria:

- Must be able to communicate effectively with user and internal team members.
- Candidate must be a team player.

Lowongan di MTI UGM

Diperlukan 1 orang Computer Technical Support untuk Program Magister Teknologi Informasi UGM, persyaratan bisa di lihat di dalam attachment  
Batas penerimaan berkas lamaran 18 Desember 2007 pukul 16.00 WIB, berkas berisi :

• Surat lamaran

• CV

• Ijazah dan/atau sertifikat keahlian

Untuk lamaran via email maksimum file attachment 300KB dengan subject

email : TechSupport spasi [nama]

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Sumber: Jogja-Wireless Yahoo! Mailing List, December 10, 2007

Posted by Mas Deni in Info Lowongan at 18:00